

Multi-Source Feedback - MD Colleague Questionnaire

How would you describe your professional relationship with this physician?

- Peer (similar practice)
- Consultant
- Referring Physician
- Other

If Other, please explain where below:

How many patient encounters have you observed of this physician, either directly or indirectly?

- 1-5 times
- 6-10 times
- 11-15 times
- 16 to 20 times
- >20 times

How many days have you had opportunities to observe this physician, either directly or indirectly?

- 1-5 days
- 6-10 days
- 11-15 days
- 16 to 20 days
- >20 days

Setting of the patient visit (check all that apply):

- Office
- ER
- Hospital Out-patient
- Hospital In-patient
- UPCC/urgent care
- Other

If Other, please explain where below:

How was the patient care provided?

- In person
- Telemedicine: Phone call
- Telemedicine: video conferences

INSTRUCTIONS: Please indicate the degree to which you agree with each statement using the scale provided. Use "Does not apply" if any item does **NOT** apply to you or you have insufficient information to respond to it. Your individual responses will remain confidential.
This physician:

Communicates effectively with patients and/or their families/care-givers.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Shows compassion and empathy towards patients and their families.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Respects patient privacy and confidentiality.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Communicates effectively with physician colleagues and other members of the health-care team.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Communicates effectively in writing (e.g., charting, test requests, follow-up orders, referral letter).

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Works well with physician colleagues.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Demonstrates respect for members of the health-care team at all levels.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Demonstrates appropriate clinical judgment.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Accepts responsibility for care of ongoing health issues.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Provides pertinent and timely information about patients when required.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Makes appropriate use of community resources for patient management (e.g., public health, social services or mental health services).

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Recognizes and takes action when urgent intervention is required.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Takes responsibility for decisions, actions and errors.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Manages time effectively.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Documents care appropriately.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Appropriately integrates clinical practice guidelines into patient care.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Manages stressful situations constructively.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Recognizes the limits of his/her clinical competence and consults appropriately.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Coordinates patient care effectively with physicians and other members of the health care team (e.g., refers patients appropriately, provides appropriate continuity of care, transfers care as needed).

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Has the knowledge and skills to provide proper patient care.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Appears medically capable to practice medicine (i.e., unencumbered by physical or mental health problems, drug, alcohol or substance abuse).

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Is sufficiently proficient in English (or French, as appropriate) to practice safely.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Is someone I would recommend to a friend or family member.

- Strongly Disagree
- Disagree
- Agree
- Strongly Agree
- Does not apply

Additional comments about this physician:

Thank you for providing your feedback.

This questionnaire was adapted from a questionnaire developed with funding from the Medical Council of Canada in a study led by Dr. Jocelyn Lockyer, University of Alberta.

Assessment scale 1 of 2
Indicate the degree to which you agree with each statement using the scale provided. Use "Unable to Assess" if any item does NOT apply to you or you have insufficient information to respond to it. Your individual responses will remain confidential.

Additional comments about this physician 2 of 2
Ensure that you are aware of the PRA-BC processes, and your roles and responsibilities as an assessor. Before completing the form, reflect and ensure that you have worked with the candidate adequately for an MSF form to be completed accurately and comprehensively.