

Multi-Source Feedback – Non-MD Health Care Co-Worker Questionnaire

Assessed Physician’s Name: Dr. _____ **Date:** _____

How many patient encounters have you observed of this physician, either directly or indirectly?

1-5 times 6-10 times 11-15 times 16-20 times >20 times

How many days have you had opportunities to observe this physician, either directly or indirectly?

1-5 days 6-10 days 11-15 days 16-20 days >20 days

Setting (check all that apply): Office Out-patient In-patient ER Other: _____

Patient Care Provided (check all that apply): In-Person Telemedicine

<p>INSTRUCTIONS: Please indicate the degree to which you agree with each statement using the scale provided. Use ‘U/A’ if any item does NOT apply to you or you have insufficient information to respond to it. Your individual responses will remain confidential. Responses from all co-workers (e.g., nurses, pharmacists, psychologists, social workers) will be combined before feedback is given to the physician.</p>	<p>Example: <input type="radio"/> <input checked="" type="radio"/></p>
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This physician:		Strongly Disagree	Disagree	Agree	Strongly Agree	Unable to Assess
		1	2	3	4	U/A
1.	Communicates effectively with patients and/or their families/care-givers.	<input type="radio"/>				
2.	Shows compassion and empathy towards patients and their families.	<input type="radio"/>				
3.	Respects patient privacy and confidentiality.	<input type="radio"/>				
4.	Respects the right of patients to make informed decisions.	<input type="radio"/>				
5.	Communicates effectively with members of the health-care team	<input type="radio"/>				
6.	Values co-worker input regarding patient care.	<input type="radio"/>				
7.	Writes prescriptions and orders clearly.	<input type="radio"/>				
8.	Provides pertinent information about patients in a timely manner when required.	<input type="radio"/>				
9.	Takes responsibility for decisions, actions and errors.	<input type="radio"/>				
10.	Treats patients fairly and without discrimination.	<input type="radio"/>				
11.	Manages time effectively.	<input type="radio"/>				
12.	Manages stressful situations constructively	<input type="radio"/>				
13.	Demonstrates respect for members of the health-care team at all levels	<input type="radio"/>				
14.	Coordinates care for patients effectively with members of the health-care team.	<input type="radio"/>				
15.	Follows administrative practices supporting good medical care (e.g., office protocols, timely reports/information flow).	<input type="radio"/>				
16.	Demonstrates commitment to health promotion in practice (e.g., encourages patients to quit smoking, exercise, control weight).	<input type="radio"/>				

This physician:		Strongly Disagree	Disagree	Agree	Strongly Agree	Unable to Assess
		1	2	3	4	U/A
17.	Makes appropriate use of community resources for patient management (e.g., public health, social services or mental health services).	<input type="radio"/>				
18.	Appears to have the knowledge and skills to provide proper patient care.	<input type="radio"/>				
19.	Appears medically capable to practise medicine (i.e., unencumbered by physical or mental health problem, drug alcohol or substance abuse).	<input type="radio"/>				
20.	Is sufficiently proficient in English (or French, as appropriate) to practise safely.	<input type="radio"/>				
21.	Is someone I would recommend to a friend or family member.	<input type="radio"/>				

Additional comments about this physician:

SAMPLE ONLY

Thank you for providing your feedback.

This questionnaire was adapted from a questionnaire developed with funding from the Medical Council of Canada in a study led by Dr. Jocelyn Lockyer, University of Alberta.