

Brokered Dialogue: A Community Research Methodology

Indigenous Patient-Led CPD

ubccpd.ca/rural/indigenous-patient-led-cpd

Brokered dialogue is one of the many methods that a community might choose to engage with their local health care team. We value creating spaces for patients and physicians to come together while ensuring that this project is Elder-led and community-led. In co-creating community-driven Indigenous cultural safety and humility education, we honour narratives through storytelling and other Indigenous Ways of Knowing and Being.

What is Brokered Dialogue?

Brokered dialogue is a trilogy of video segments developed as a catalyst for respectful dialogue and problem solving. In offering brokered dialogue, we hope to reveal where positions and perspectives can be revised and refined, providing opportunities for reconciliation. Ultimately, the goal of creating these films is to build understanding and foster relationships that can change hearts and minds to improve the experience of rural Indigenous people when they seek healthcare.

Our Guiding Principles:

Co-developed, Co-facilitated: Sharing best practices with rural physicians and health care providers to foster cultural humility, address systemic bias and improve the health of Indigenous peoples.

Community-Based and Patient-Led: Community and patient voices are central.

Strengthening Cultural Safety: Addressing systems of oppression, racism, and bias. Building and strengthening relationships between Indigenous and physician communities by creating opportunities for self-reflection and dialogue.

Brokered Dialogue:



Phase 1: Indigenous community members are welcomed to share their experiences in health care via video recording.

Upon video completion, local health care professionals are invited to watch and reflect on these videos.



Phase 2: Local health care professionals are welcomed to share their thoughts, reflections, and the changes to practice they will make via video recording.

Upon video completion, Indigenous community members are invited to watch and reflect on these videos.



Phase 3: Indigenous community members are welcomed to share thoughts on the local health care professionals' video.

Upon video completion, local health care professionals are invited to watch and reflect on these videos.

