

COLORECTAL CANCER CARE

Interactive Patient Journey Map

The goal of this map is to illustrate Primary Care Provider roles and responsibilities within a shared care model, throughout a patient's journey.



External resource links

YES

NO

Buttons are clickable

GET STARTED

Waiting For Diagnosis

Diagnosis

Investigations

Surgical Decision Point



Patient



Primary Care Provider



BC Cancer/
Oncologist/
Surgeon

Feeling unwell

Patient presents to family physician with signs or symptoms consistent with colorectal cancer, or asymptomatic with positive screening test

Waiting for test results

Serious illness conversation

Explore patient feelings and address fears. Initiate a conversation about Advance Care Planning and goals of care. Share what Advance Care Planning and goals of care entail, check patient understanding

Regularly review wishes, preferences, and goals of care in context of illness trajectory and with cultural safety and humility.

Referral to general surgeon (or gastroenterologist)

Pre-book visits to a family physician every 4-6 weeks

Provide patient letter and information package

Colonoscopy and biopsy

Confirm diagnosis of colon or rectal cancer

Staging investigations

Local Staging (Rectal cancer only): Endorectal US or MRI

Metastatic Workup - Abdo/Pelvic CT - CXR or Chest CT - Others only if symptoms suspicious for metastases

CEA level

Determine TNM Stage

SURGICAL DECISION POINT
Is Curative Resection Possible?

YES

NO

Curative Resection Not Possible: Investigations

Determine Goals of Care

Palliative Therapy



Patient



Primary Care Provider



BC Cancer/
Oncologist/
Surgeon

Multidisciplinary discussion between patient, surgeon, GP, oncologists, supportive and palliative care providers

Determine goals of care on context of illness trajectory

Palliative therapy options tailored to patient

Managing pain & side effects, as well as psychosocial effects

Symptom control only
Hospice or comfort care

