



Real-Time Virtual Support Pathways

A Hybrid Health Network for First Nations, Rural and Remote Communities

For rural health providers, friendly clinical help is just a click or call away.

Real-Time Virtual Support (RTVS) pathways are here to help for all urgent and non-urgent situations — including case consultations, second opinions and ongoing patient support, patient transport coordination, point-of-care ultrasound, and simulations. All you need is a Zoom licence, or telephone line.

Instant Access Pathways

Front Door (Virtual MOAs): weekdays, 9am-5pm.

Not sure who to call? The line is busy? Got a question? The Front Door can connect you with the right physician. Reach out via phone or Zoom chat.



Add Zoom contact:
frontdoor@rtvs-bc.ca
Phone: 236-305-9302

RUDi, MaBAL & CHARLiE: all week, 24/7.



Add Zoom contact:
rudi1@rccbc.ca
Phone: 236-305-9302



Add Zoom contact:
mabal1@rccbc.ca
Phone: 236-305-7364



Add Zoom contact:
charlie1@rccbc.ca
Phone: 236-305-5352

ROCCI: all week, 8am-9pm.



Add Zoom contact:
rocci@rtvs-bc.ca
Phone: 604-256-2728

Quick Reply Pathways

Available weekdays during office hours. Please visit the RTVS Quick Reply section from rccbc.ca/rtvs for additional information on how to connect.



Add Zoom contact:
rrderm@telus.net
Phone: 604-266-5353



Add Zoom contact:
rheum.vmoa@rccbc.ca
Phone: 250-999-3222



Add Zoom contact:
pamedical_rtvs@protonmail.com
Phone: 236-305-6300



Add Zoom contact:
pharmacists@rtvs-bc.ca
Contact through Zoom



Add Zoom contact:
orthopaedics@rtvs-bc.ca
Contact through Zoom



Add Zoom contact:
thrombosis-clinic@rccbc.ca
Phone: 604-655-1758



Add Zoom contact:
hematology@rtvs-bc.ca
Phone: 250-857-5342



Add Zoom contact:
info@anatomicmedicine.org
Phone: 250-744-6334



Add Zoom contact:
virtual-pocus@rtvs-bc.ca
Phone: Visit Zoom for #



Add Zoom contact:
sci-nav@rtvs-bc.ca
Contact through Zoom



Scan for RTVS quick links, such as encounter feedback, poster downloads and more!

Visit rccbc.ca/rtvs to get started!

Please do not email the RTVS Pathway Zoom contact email addresses, provided above. Messages sent to these addresses will not be received. Please contact RTVS Technical Support at virtual@rccbc.ca or for general inquiries contact info@rtvs-bc.ca.